

December 23, 2017

SUBJECT: South Carolina Electric & Gas Rate Rollback(s)

As you folks at the Public Service Commission go about the decision on whether to roll back electric rates, please remember that we, the public, are watching and waiting for you to do the right thing, for a change. Rate rollbacks need to be approved immediately. Whether you continue to be manipulated by SCANA will be telling with regard to the integrity of the PSC, already seen by most ratepayers as the commission absent comprehension of the word 'no'.

That you folks approved all those rate increases over the years, for what is now a nearly incomprehensible disaster, is telling. SCE&G probably views you folks as buffoons as do many South Carolinians since they pulled your strings all these years. The latest propaganda by their attorneys that **the utility will not be able to provide electricity to customers if the rollback(s) are approved and that blackouts will occur**, is not something I believe. Yet again, SCANA is trying to manipulate the PSC and it appears they think you all stupid as well, apparently. Why else would such asinine and ludicrous statements be made by the utility? It is insulting beyond description to think people are that damned stupid.


As to stockholders, I notice that they continue to get hefty dividends. **If the cash flow situation is so bad that rolling back rates would be catastrophic, where then is the money coming from for these high dividends? The moral to the story is this: blackouts and all that other Chicken Little and Henny Penny rhetoric is insulting and absurd.**

Part of the mission of the PSC is to *'seek to ensure that the citizens of the State receive appropriate levels of customer satisfaction and ...regulated by this commission'*. Your mission statement also states, *'Seek to ensure...and are provided appropriate service and service options'*. Surely you jest. We are not satisfied, we have had NO options, and you have not fulfilled your mission, in my opinion.

I wish I could convey a more cordial and lighter tone to this letter but, in light of the way the PSC has voted/performed in the past, mincing my words is not possible. Base Load Review Act or not, I am outraged by the actions of your commission et al. over the years and that you folks have essentially sold the people/ratepayers of South Carolina out time and time and time again. You did **NOT** have to approve every rate increase put before you, yet you did. In light of the fiasco before you, if you cannot do the right thing by rolling back these rates, I ask that you resign your position(s) on the commission. Your job performance, in my opinion, has been sub-standard, to put it mildly. I have no way to know whether you will take this letter as indicative of how many ratepayers feel or whether you will be offended at its candor. The latter would be indicative of the arrogance and seemingly indifferent attitudes many people already believe you folks possess.

Enclosed please find two letters to the editor of the Charleston Post & Courier which touches on how so many people truly feel. Remember: where there is a will, there is a way...to do right by consumers...for a change.

Sincerely,



Cynthia Salvo
Ridgeville, South Carolina